



One contact. One source. One smart decision.

EQUIPPED TO SERVE
EQUIPMENT
DEPOT®

ONE SMART AND EASY SOLUTION. ANNOUNCING EQ ONE.

Simply easy. Our one contact, one source, one-stop shop greatly simplifies fleet management and streamlines operations. It provides national volume pricing for all your equipment, parts and service needs.

- » One contact for sales and support
- » Local contacts for parts and service
- » Fleet optimization
- » Regional expertise for planning and improving operational efficiencies
- » National fleet management, pricing and maintenance programs
- » At a glance C-Level reporting tools through FLEET EQ



THE POWER OF ONE.

ONE CONTACT

One, single point of contact puts an army into action. Whether it's sales, parts or maintenance, a single call puts an entire team to work across our vast network, wherever you need it.

ONE PRICE

One price to manage across your entire operation. From region to region, coast to coast with EQ ONE, you have one set of prices for service, parts and equipment. Your COO and AP department will love the operational savings and efficiencies!

- » National parts pricing with shipping to anywhere in the United States
- » Standardized labor rates across the country for all equipment serviced by our in-house technicians
- » Simplified billing

ONE SOURCE

Everything you need under one umbrella. When it comes to material handling, parts and service, new and used equipment, rentals and complete warehousing solutions, we have it all. This streamlines operations and increases productivity too!



SIZE AND SERVICE. YOU'RE MORE THAN COVERED.

We know you can't afford downtime. So when you call, we deliver — from our huge inventory of equipment and parts. With 35 service locations across 13 states, we cover a lot of ground. Which means help is never far away. Check out all the ways we've got you covered:

- » America's #1 Independent material handling and rental source
- » 35 locations across 13 states and 1,500 miles
- » 750 highly trained, certified technicians
- » \$12M in OEM parts inventory
- » 11,000 ready to roll rental units
- » A rolling armada of fully-equipped service vehicles
- » Our exclusive Technical Support Operations Center ensuring on-site service success
- » **Performance. Guaranteed.™**



SERVICE. ALWAYS READY. ALWAYS NEARBY.

Yes, we're big, but with 35 locations, we're also the local service that you can trust — Guaranteed. Our army of 750 technicians and fleet of service trucks cover 1,500 miles of territory. But all of this size means nothing without our unwavering commitment to service.

- » 750 factory-trained and certified technicians, locally based and ready to be deployed to help our customers
- » \$12M in on-hand OEM parts
- » A fleet of fully-equipped, ready-to-roll service vehicles
- » Planned, total and full-service maintenance plans
- » Our unique Technical Support Operations Center is staffed with a large team of experts to guide our field techs through the most difficult repairs

No other company in the industry offers this level of support and service to ensure your success.



WE'RE FOCUSED ON YOUR MOMENTUM.

We understand the importance of keeping your operations moving. It's why we're extremely focused on maintaining your momentum. In other words, we understand the need for uptime, all the time.

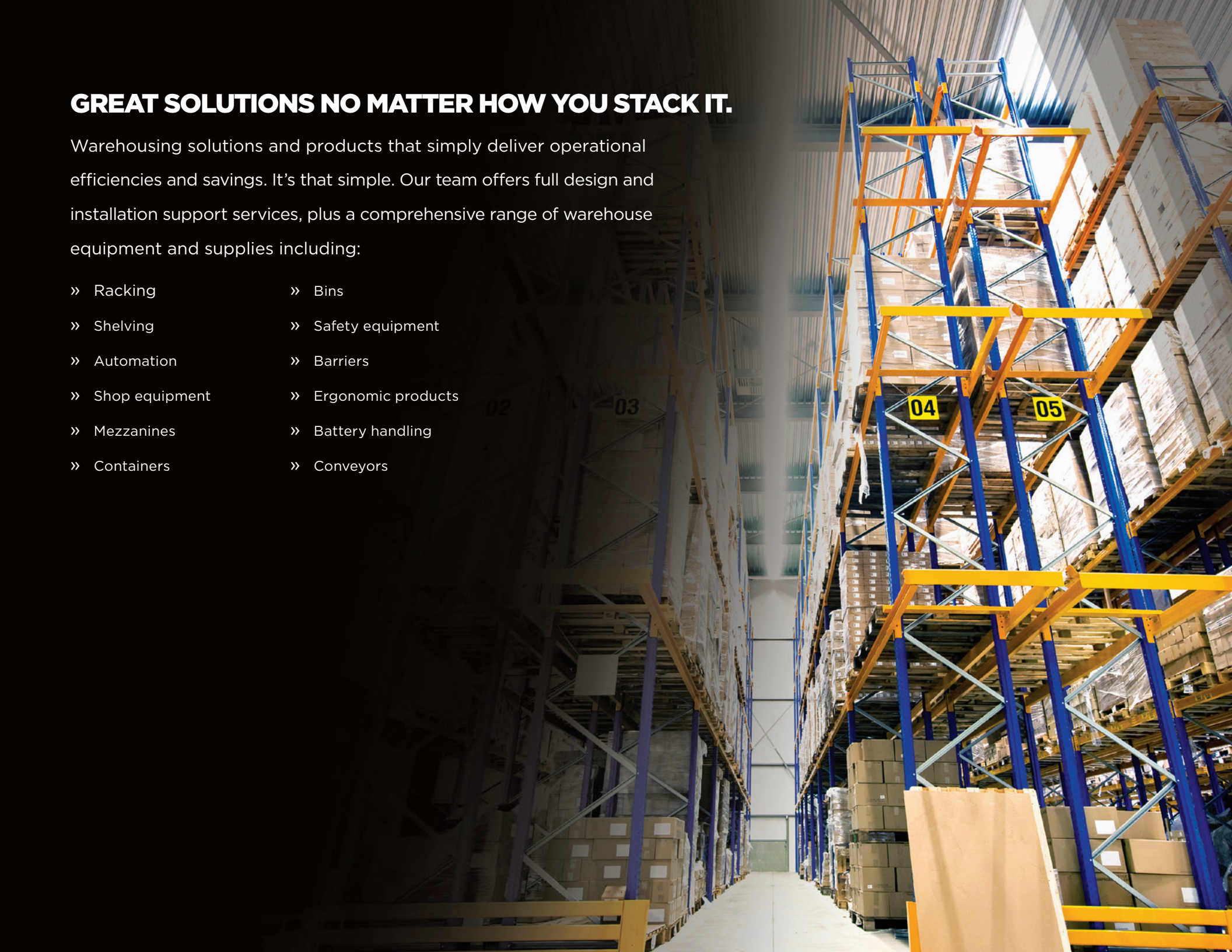
- » Broad product portfolio of industry-leading brands
- » Customized fleet options to meet your needs
- » Short- and long-term rental solutions
- » Planned maintenance programs
- » Fleet optimization
- » First-class follow-up
- » Local expertise, service and support
- » One contact, one nationally negotiated rate, one smart solution



GREAT SOLUTIONS NO MATTER HOW YOU STACK IT.

Warehousing solutions and products that simply deliver operational efficiencies and savings. It's that simple. Our team offers full design and installation support services, plus a comprehensive range of warehouse equipment and supplies including:

- » Racking
- » Shelving
- » Automation
- » Shop equipment
- » Mezzanines
- » Containers
- » Bins
- » Safety equipment
- » Barriers
- » Ergonomic products
- » Battery handling
- » Conveyors





PERFORMANCE. GUARANTEED.

Other companies talk about performance. We guarantee it. Here's our pledge and promise to be the best service company in the industry. Period.

RESOLUTION

Have a concern? Not for long. Our employees are empowered to solve customer concerns on the spot. If you are still not satisfied, it's elevated to the regional leader for immediate attention and resolution.

SERVICE

Ready to roll 24/7/365 days a year and backed by a 4-hour emergency response time, or the first hour of labor is on us. Plus, free loaners on forklift and aerial lift repairs if we fail to fix it right the first time or by the time promised.

PARTS

All parts purchased from us are guaranteed for 6 months.

RENTALS

Rental equipment will be delivered on-time as promised or delivery is free.

30-DAY BUYBACK

If the new equipment fails to perform as promised and you're not satisfied, we'll buy it back. It's that simple.

EQUIPPED TO SERVE™



EQDepot.com